

Hologate FAQ

This is Hologate FAQ include Hologate & Hologate Android Application.

All Information on this page is updated and will review by our team every week.

How add a Subscription / Account to Hologate APP?

Shop → Register/Login → Plus Button → get List Hologate

How get free account?

Shop → Register/Login → Free-Account

How buy an account?

Shop → Register/Login → Buy-Account

Connection Time out / not connect

- 1- Check your internet connectivity
- 2- Check Google Play or our website & get the latest version of Hologate APP
- 3- Check your APN Configure & delete all port & proxy then save it
- 4- Check DNS Setting by go to Setting-DNS Setting area & enable Use System DNS
- 5- if changing settings such as FakeDNS, it is recommended to close the background of the relevant application and then open it again to avoid causing metaphysical problems.

How to give feedback correctly?

If you encounter problems, please contact us by these ways:

- 1- Send Ticket in our website (Hologate2.plus)
- 2- Send Messages in Social Media:
Telegram: <https://t.me/hologate5>
Instagram: <https://www.instagram.com/hologate.vpn/>

What you should send via ticket or in message if you encounter a problem?

- Your account name
- Your email address
- Log (text or screenshot)

Our supporter's will answer you at-max 1 work day

Why does it consume so much power?

Some systems will calculate more power consumption of VPN applications.

What Service can be use in hologate app?

Now we support all SSH VPN connections in our app & you can use it by buy a subscription or use free accounts. we'll support v2ray connections in next update's.

UI shortcuts

- Search configuration

- Delete unavailable configuration
- Move configuration to specified group
- Update all subscriptions
- Show traffic and expiration information
- Ping connection
- Get account list
- Get free account

Share link format

Share links generated by more common applications can be identified. You can share connection via link, QR Code & file.